



Information About Shuttle Mediation

This information sheet has been produced because one or both of you have requested to conduct your mediation session(s) in a two way video call online.

Before beginning shuttle mediation, which differs from the usual form of mediation which is based upon face to face meetings between the two of you and the Mediator.

We would like to remind you of the significant ways in which shuttle mediation differs from face to face mediation. These differences are set out below: -

1. As the two of you will be conducting mediation via a two way video call and not a three way video call the Mediator will be “shuttling” calls between the two of you, your meetings will usually be longer than the usual 1 1/2 hour, and will routinely last 2 hours.

This longer meeting time has implications for privately funded clients as set out in the agreement to mediate which you will be asked to sign.

2. As progress with shuttle mediation is slower you can expect to need more mediation hours in total than with face to face mediation or three way video calls. Again this may have cost implications for private clients.
3. Inevitably, the Mediator will not be able to spend exactly the same time with each of you. The Mediator always aims not to leave either of you alone for long periods, but it can be difficult to end a discussion with one client, especially if productive. This may mean unequal time but certainly does not indicate unfairness between you both. The Mediator is only trying to help the two of you reach proposals for resolving your issues.
4. Although discussions are legally privileged the discussions in each room will be shared with each of you.
5. If you were involved in face to face mediation online or otherwise, you would each hear all of what the other person had to say – so there is no hidden agenda. It is only fair therefore that the same applies to shuttle mediation. The other person is entitled to hear all that has been said and vice versa. The Mediator must not be asked to withhold any disclosures or keep secrets, as they will not be able to do so. We conduct shuttle mediation using ZOOM. This works particularly well because there is a waiting room feature so the Mediator as the host can move you both in and out of the waiting room to ensure you do not hear or see each other.

Name _____

Date _____

Signature _____